RULES OF THE CENTRAL KENTUCKY LAWYER REFERRAL SERVICE

FAYETTE COUNTY BAR ASSOCIATION

2016-2017

I. POLICY

It is the policy of the Central Kentucky Lawyer Referral Service (CKLRS) to provide a comprehensive, efficient, and practical referral system for legal services in Fayette County. The CKLRS shall be supervised by the Lawyer Referral Service Committee (Committee), whose members shall be members of the Fayette County Bar Association (Association) that serve on a volunteer basis according to the CKLRS Proposed Organizational Structure.

II. PURPOSE

The purpose of the CKLRS is to make legal services more accessible to the public by providing the public with referrals to members of the Bar consistent with relevant circumstances, such as the type and complexity of the legal problem presented by a client, his or her spoken language, geographical convenience, and ability to pay for the desired services.

III. MEMBERSHIP RULES

A. ELIGIBILITY

Members of the CKLRS (Panel Member) must meet the following requirements:

- 1. Be an active member of the Kentucky Bar Association (KBA);
- Shall not have been involuntarily removed from a lawyer referral service within the past two years;
- Shall be able to practice in Fayette County by maintaining an office in Fayette or an adjacent county or making satisfactory arrangements that are convenient to the clients;
- Shall not currently be the subject of KBA disciplinary proceedings nor have any pending criminal charges without satisfactory explanation to the Committee;
- Shall never have been the subject of KBA disciplinary proceedings closed in a manner adverse to the Panel Member, including matters closed by involuntary removal, nor shall the Panel Member ever have been convicted of a criminal offense without satisfactory explanation to the Committee;
- Shall provide continuing proof of a policy of error and omission coverage with a minimum of \$100,000.00-\$300,000.00 liability limits;
- Shall agree in writing to abide by all rules of the CKLRS, complete all necessary application forms and remit annual dues. Panel membership is for a period of one year and renewed annually;
- 8. Personally certifies competency in an area of law in which clients will be accepted. In order to maintain panel membership, each Panel Member is encouraged to attend CLE training related to any panels in which they are enrolled and provide the CKLRS with an annual accounting showing the required CLE attended if requested;
- Panel Members are required to treat clients with respect and handle the CKLRS retained cases in a timely and professional manner.

B. ANNUAL MEMBERSHIP FEE

An annual membership fee of \$300 is required for membership. This fee is waived for current members of the Fayette County Bar Association. Costs for areas of law are as follows: \$30.00 per panel shall be paid by each Panel Member, payable on admission or renewal. Panel Members must understand that there is no assurance that fee-generating referrals will result from panel membership on any panel.

- 1. Each Panel Member shall personally conduct the initial screening with each referred client at an appropriate time in the Panel Member's office or over the telephone. In matters that require a Panel Member to conduct a consultation it should be for a maximum of one-half hour. The Panel Member may collect the maximum consultation fee of \$50 from the client but is not obligated to do so. The Panel Member shall establish a written fee agreement in advance with the client if additional compensation is to be sought for any consultation or other services beyond the initial one-half hour. A copy of the written fee agreement shall be provided to the CKLRS which will include an acknowledgment by the client and the Panel Member that the CKLRS has the right to contact the client; to discuss the quality of services rendered and to verify the amount of fees paid by the client to the Panel Member for those services.
 - Each Panel Member shall pay a percentage fee to the CKLRS for cases referred to them by the CKLRS on the following terms:
 - a. Anytime a case referred by the CKLRS generates attorney fees, of \$200 or more, exclusive of costs and expenses billed to the client, the Panel Member shall remit 15% of that paid fee to the CKLRS. For example: Fee of \$1,000 \$200 = \$800 x 15% = \$120 payable to CKLRS. For the purposes of computing the amount owed to the CKLRS when a Panel Member is associated with a firm or group, the total fee received by the firm on referred matters shall be deemed the fee received by the Panel Member. A percentage of the total fee is only submitted to the CKLRS on the referred case matter. (i.e., CKLRS Referral was a Divorce case/matter Panel Member also recommends and files Bankruptcy 15% of collected fees to CKLRS only on the Divorce portion.)
 - b. When the Panel Member pays the percentage fee to the CKLRS, the Panel Member shall also submit a fully completed and executed Case Accounting Report. The CKLRS reserves the right to request back-up documentation for all Case Accounting Reports submitted, including redacted copies of the client's bill (deleting any privileged material), and the Panel Member agrees to provide such documentation.
 - c. If the Panel Member finds he/she cannot represent the client, the Panel Member will initially attempt to refer the matter back to the CKLRS for assignment to another Panel Member. If that is impossible or unrealistic, and the Panel Member must refer the matter to another attorney, the Panel Member will pay a percentage fee to the CKLRS of 15% of any fees paid to them by the new attorney.
 - d. The Panel Member shall pay interest of 12% per annum on any fee the Panel Member fails to pay the CKLRS within sixty (60) days from the date the fee is received by the Panel Member.
 - e. For those clients referred by the CKLRS, the Panel Member shall not charge a fee any higher than those charged to clients not referred by the CKLRS.

D. ORGANIZATION OF PANELS

The CKLRS shall consist of a variety of sub-panels as the Committee establishes. The composition of, and referral to, sub-panels, will be based on individual clients' needs.

E. FEE DISPUTE/ARBITRATION

 In the event of a fee dispute with a referred client, the Panel Member is to advise the client of the availability of mediation and/or arbitration, and to cooperate with the client by bringing the dispute to a prompt conclusion.

2. In the event of any dispute between the CKLRS and the Panel Member regarding the amount of fees owed pursuant to this Agreement or any other issue arising hereunder, the Panel Member agrees to submit said dispute to mediation and, if mediation is unsuccessful, binding arbitration to be conducted in accordance with the rules of the American Arbitration Association. The Panel Member shall be suspended from the CKLRS pending resolution of the dispute.

F. DUTY TO ADVISE AND REPORT

Each member shall have the following duties:

- Promptly remit the appropriate referral form to the CKLRS indicating the status of each client referred to them within 30 days of the referral date.
- Panel Members wishing to withdraw from the CKLRS are required to do so in writing. No refund of panel membership fees shall be owed. Withdrawing Panel Members are still required to report and remit fees on past CKLRS referrals until all matters are brought to a satisfactory conclusion.
- 3. If a referred client fails to keep the initial appointment, the Panel Member is asked to advise the CKLRS by completing the CKLRS referral form and forwarding it to the CKLRS within three days of the appointment date, if possible. This is requested as a courtesy to other Panel Members to prevent the client from obtaining excessive referrals.
- Each Panel Member shall also comply with other administrative rules as may be promulgated by the CKLRS from time to time.

IV. SUSPENSION AND REMOVAL

A. MANDATORY SUSPENSION

A Panel Member is automatically suspended upon disbarment or suspension from practice by the KBA. A Panel Member shall also be suspended from the CKLRS for so long as a Panel Member fails, after ten days written notice, to do any of the following:

- 1. Pay the annual membership fee.
- 2. Return a referral form within the required 30-day period.
- 3. Furnish a copy of malpractice insurance declaration page.
- 3. Pay the CKLRS fee within the required 60-day period.
- 4. Submit any other documentation as may be required hereunder.

B. DISCRETIONARY SUSPENSION

A Panel Member may be temporarily removed or suspended from the CKLRS by the Association on any one or more of the following grounds:

- Failure to maintain membership in the Association and CKLRS.
- Failure to handle referred cases with professional competence and diligence.
- 3. Charging referred clients excessive fees.
- 4. Making a material misstatement on any required report.
- 5. Violation of the State Bar Rules of Professional Conduct of the KBA.
- 6. Commission of a crime involving moral turpitude.
- 7. Repeated discourtesy to referred clients or CKLRS staff.
- Failure to abide by the rules of the CKLRS and/or the Code of Professional Responsibility/Ethics.

C. COMPLAINTS

Complaints by clients against a Panel Member will be handled by the CKLRS on a case by case basis. Upon receipt of such complaint, the Panel Member will be notified in writing of the nature of the complaint. Panel Member shall respond in writing to the members of the CKLRS committee. Panel Members may be temporarily suspended until the complaint is considered at the next regularly scheduled committee meeting. Upon review, continued suspension or removal from the CKLRS will be considered. Removals and suspensions are at the sole discretion of the Committee.

D. NOTICE AND HEARING

Before a Panel Member is removed or suspended on discretionary

grounds, the Panel Member shall be given twenty days written notice of a hearing at which the Panel Member may appear. The notice shall contain the grounds for suspension or removal, and the date, time, and place of the hearing. A subcommittee of the Committee, consisting of three Committee members, shall have jurisdiction to hear all matters under this rule and shall make a written decision within twenty days of the hearing unless the Panel Member consents in writing to an extension.

E. APPEAL

Any Panel Member may appeal the decision of the subcommittee by giving written notice of appeal to the subcommittee within ten days of receiving notice of suspension or removal. All appeals shall be heard by a committee of at least five board members of the Association, to be appointed by the President of the Association.

V. INTERNAL OPERATIONS

- A. The internal operation of the CKLRS will be under the direction of the Executive Director of the Association, and governed by the Committee and the Association.
- B. Panel Members will accept referrals in those areas of law in which they have indicated interest and experience. However, should any referral give rise to a conflict of interest, or the Panel Member chooses not to represent the client for any reason, the Panel Member shall refer the client back to the CKLRS. Nothing herein will be construed to obligate a Panel Member to accept employment beyond initial consultation.
- C. Panel Member referrals are made in rotation according to the area of law in which the matter falls. When a caller is referred to a Panel Member, the Panel Member's name will automatically move to the bottom of the rotation in that particular area of law.
- D. By signing the application for the CKLRS, each Panel Member agrees to abide by all the rules of the CKLRS, and in no event hold, or claim to hold, the CKLRS or any of its officers, members or employees liable for the operation of, or use of the information contained in his application for the internal operations of the CKLRS

VI. AMENDMENTS

The Committee is empowered to enact such additional rules, amendments to the existing rules, and adopt such forms and procedures, as it deems necessary to provide for the effective operation of the CKLRS. Enactment's, amendments, or adoption of forms shall be effective thirty days after written notice has been mailed to each Panel Member. Publication in the newsletter of the Association shall be sufficient notice to Panel Members.

CKLRS Panels

(You may sign up for as many sub-panels as you want)

□ ADMINISTRATIVE	
Administrative Law, MiscellaneousDepartment of Motor Vehicle Issues	Professional Licensing and Certification Issues Matters before the Kentucky Department of Labor
□APPELLATE – CIVIL ***EXPERIENCE PAR	NEL***
State State & Federal	
For all Experience Panels, 6 hours of CLE in th	e area within the past 2 years is strongly encouraged.
□APPELLATE – CRIMINAL ***EXPERIENC	E PANEL***
Misdemeanor Felony	Murder or Death Penalty
For all Experience Panels, 6 hours of CLE in th	ne area within the past 2 years is strongly encouraged.
BUSINESS	
 Anti-trust or Unfair Competition Business Contracts Business Litigation (e.g. breach of contract) Commercial Paper Customs Regulations Dissolution of a Business Entity: Non-Profit Dissolution of a Business Entity: For Profit Formation of a Business Entity: Non-Profit 	 Formation of a Business Entity: Profit Franchises / Chains / Dealerships: Sale or Purchase General Contracts High Tech / Cyberspace / Computer International Trade/Business Matters Sale or Purchase of a Business Securities Issuance Securities Litigation
\Box collections	
\Box I represent Cr	editors; \Box I represent Debtors
CommercialCommercial Law, MiscellaneousForeclosure	Personal Repossession Student Loan
□consumer law	
 Automobile: Purchase, Lease, Repair Issues Banking Construction / Remodeling / Home Improvem Consumer Credit Consumer Fraud Identity Theft 	Issues with Financial Advisors or Broker Lemon Law ents Purchase of Home / Mobile Home Utility Complaints Warranties

CRIMINAL		
	handle Federal Crime Cases	
 Criminal Abuse / Neglect Charges Criminal Law, Miscellaneous DUI / AI / PI Felony Murder / Death Penalty Felony Other than Murder / Death Penalt 	 Misdemeanor Post Conviction Relief Record Expungement Traffic Violation 	
DISABILITY		
Civil CommitmentsConservatorshipCuratorship	GuardianshipModification or RevocationPower of Attorney	of Guardianship
□ DOMESTIC RELATIONS		
Rules 3.130 which states "A legal service rendering a mino fee or reduced fee" Pleas	International Custody Interstate Custody Legal Separation Maintenance Parental Kidnapping Paternity / Unwed Familie Post Judgment Matters (Complying Agreements) Pre-Nuptial Agreements Termination of Parental Reservice is encouraged to voluntarily resistent of the following many control of the FCBA is serviced.	ights ights icky Supreme Court ender public interest per calendar yearat
Program.		
☐ EDUCATION		
Child Abuse / Negligence AllegationsEducation Malpractice, Defense	Education Malpractice, Plaintiff School Governance	Student Rights Teacher Rights
□ ELDERLY		* ***
Food Stamps Hospital Law Housing	Medicaid Medicare Nursing Home Law	SSI (Social Security)
□ EMPLOYEE BENEFITS		
COBRA ERISA	IRA Retirement	Severance Package

☐ ENTERTAINMENT & SPORTS LAW	
Artist Entertainment Law, Miscellaneous	Musicians Sport
□ ENVIRONMENTAL	
 Air Pollution / Citizen or Industry Concerns Coal Mining / Citizen or Industry Concerns Hazardous Waste / Citizen or Industry Concern Landfills / Citizens or Industry Concerns Mineral Leasing Contracts 	Noise Pollution / Citizen or Industry Concerns Radioactive Waste / Citizen or Industry Concerns Real Estate / Citizen or Industry Concerns Superfund (CERCLA) / Citizens or Industries Concerns Water or Admiralty / Citizen or Industry Concerns
EQUINE	
 Boarding & Breeding Agreements Co-Ownership Agreements Equine Foal Sharing Agreements Litigation (i.e., ownership, boarding, breeding, seeding) 	Mare Leasing Agreements Stallion Syndication Agreements Training Agreements Transfer of Ownership Interests sale)
☐ IMMIGRATION	
 Adjustment of Status Application for Citizenship Change of Non-Immigrant Status Deportation Hearing 	 Exclusion Hearing Fraud Investigation Naturalization Petition Visa Petition / Application
□INDIVIDUAL RIGHTS	
False ImprisonmentHandicap / Americans with Disabilities ActHIPPA	Improper Conduct of Police OfficeIndividual Rights / 42 USC 1983Individual Rights / Civil Rights
Adversary Actions Corporate Bankruptcy Farm Bankruptcy Foreclosure	 Personal Bankruptcy State Court Receivership / Common Law Composition Unsecured Creditors Committees
□INSURANCE	
 Agents, Companies & Coverage Automobile Bad Faith Disability Home 	Insurance DefenseLifeMajor Medical / HospitalizationPatient Rights

\square INTELLECTUAL PROPERTY		
Copyrights / Trademarks / Servicer Intellectual / Internet Law	narks Unfair Competition and '	Trade Secrets
\square INTERNATIONAL		
Foreign Labor Laws Foreign Tax Laws	Import / Export International Contracts	
JUVENILE		
Criminal – Misdemeanor / Felony Delinquency	Dependency Emancipated Minor	
□LABOR		
 Child Labor Employer-Employee Relations Employment Discrimination Federal Contractor Law FLMA (Family & Medical Leave Act) FLSA (Fair Labor Standards Act) Labor Union Representation 	Minimum Wage OSHA Overtime Sexual Harassment Unemployment Compen Wrongful Discharge	sation
□LANDLORD / TENANT		T
Administrative	_ Landlord / Tenant Disputes	Residential Lease Agreements
☐ MEDIATION		
I am a Certified Mediator throu	igh	
General Civil Mediation	General Family Mediation	on
□ MILITARY		
	_ Veterans Benefits	Veterans Rights
□ PATENT		
	Same the LIO Determined from 1 and 1 COM	
	fore the US Patent and Trademark Office	
Certification Number		

□PRODUCT LIABILITY ***EXPER	IENCE PANE	L***	
Within the last five years, I have experie	ence in practic	ing two cases as lead	counsel (check all that apply);
Product Liability, Defense	_	Product Liability, Pla	intiff
For all Experience Panels, 6 hours of	CLE in the ar	ea within the past 2	years is strongly encouraged.
□ PROFESSIONAL NEGLIGENCE *	***EXPERIEN	CE PANEL***	
Within the last five years, I have experie	ence in practic	ing two cases as lead	counsel (check all that apply);
\Box I do PLAINTI	FF'S work;	□I do DEFENSE	work
Construction NegligenceDental MalpracticeLegal Malpractice	_ Other l	l Malpractice Malpractice atric Malpractice	Veterinary Malpractice
For all Experience Panels, 6 hours of	CLE in the ar	ea within the past 2	years is strongly encouraged.
□REAL ESTATE			
 Boundary Disputes Buying and Selling Condominiums Construction Contracts Eminent Domain / Condemnation Foreclosure Lien Enforcement 	Mining Neighborh Oil and Ga Real Estat	ood Associations	vance issues, easements, encroachments)
□social security			
	I (Retirement S	ocial Security)	Survivors Benefits
	•	,	
\Box TAX		•	
 Corporate Income Tax Fiduciary Income Tax Gift Tax Individual Income Tax Partnership Income 	- - - -	State and Local Tax Tax Advice / Corpora Tax Advice / Persona Tax Disputes Tax Fraud Issues	ate

□TORTS	
Plaintiff Assault and Battery Aviation Accidents Libel / Slander Malicious Prosecution National Vaccine Act Neighborhood Disputes Other Personal Injury Personal Injury / Automobile Accidents Personal Injury / Slip and Fall Police / Prison Brutality Property Damage Sexual Assault Torts Trespass to Property Wrongful Death	Defense Assault and Battery Aviation Accidents Libel / Slander Malicious Prosecution National Vaccine Act Neighborhood Disputes Other Personal Injury Personal Injury / Automobile Accidents Personal Injury / Slip and Fall Police / Prison Brutality Property Damage Sexual Assault Torts Trespass to Property Wrongful Death
□wills	
 Advance Directives / Living Will Conservatorship Estate Planning Guardianship of Incapacitated Adults Name Change 	Probate / Power of Attorney Trusts Will Contest Will Drafting
□workers' comp	
Appeals Employer Defense	Federal State